

Wisconsin Fast Forward – Round 3 Information Technology, Financial Services, Health Care and Agriculture GPA Awards Overview

GPA #	Sector	Number of Grant Awards	Total Intent to Award Amount	Estimate of Businesses Served	Estimate of Trainees Served
FF143HL1	Health Care	6	\$1,069,830	6	2344
FF143FL1	Financial Services	2	\$376,471	3	247
FF143IL1	Information Technology	4	\$317,475	6	102
FF143AL1	Agriculture	6	\$291,679	18	314

Applicant Intent to Award Summaries

Health Care

DWD intends to award Milwaukee Center for Independence a \$393,000 grant to train and hire 1080 Personal Care Aides and 16 Customer Experience or Customer Care Coordinators over two years. The project will address the demand for skilled workers due to rapid growth in the need for in-home care services to help clients remain living in their homes independently.

DWD intends to award St. Elizabeth Hospital Foundation a \$206,702 grant to train 254 workers at the St. Elizabeth Hospital – Fremont Tower. The project will provide staff with the customized performance improvement skills that are required within a new, state-of-the-art facility.

DWD intends to award Upland Hills Health a \$175,393 grant to provide customer service and technology training to 468 workers at its rural hospital. The goal of the training is to increase the skills and knowledge of staff as the organization implements an electronic health record system and other patient-centric tools.

DWD intends to award St. Ann Center for Intergenerational Care a \$166,678 grant to hire and train 167 low-income individuals for careers in healthcare at a new world-class facility that is scheduled to open in September of 2015. The project will provide workers with portable, in-demand skills within a growing industry.

DWD intends to award ContinuUs a \$85,129 grant to train 304 workers on how to use a new business system. The project will improve workflow and data collection efforts for employees who work within 3 service regions that encompass 21 Wisconsin counties.

DWD intends to award Coulee Region Adult Day Center a \$42,928 grant to develop a 14-course training for 55 workers on patient care requirements and techniques. The training will include online and in-person instruction with demonstration and oral testing.

Financial Services

DWD intends to award State Collection Service, Inc. a \$360,000 grant to train 200 new hires to support growing demands for highly skilled health insurance and health care coding customer service representatives. A 90-day training program will be implemented to provide call center professionals with the necessary instruction to be successful in learning the newly required industry service levels.

DWD intends to award the Heart of Wisconsin Community Incubator a \$16,471 grant to provide customized training through the Center for Financial Training for 47 incumbent financial institution tellers at Paper City Savings and WoodTrust Bank. The training opportunity will provide participants with enhanced sales, accounting, and management skills.

Information Technology

DWD intends to award North Central Wisconsin Workforce Development Board a \$189,642 grant in partnership with Skyward Inc., Sentry Insurance, and Delta Dental to deliver highly customized information technology training to 60 incumbent workers and 17 underemployed individuals. The North Central Wisconsin Workforce Development Board, Mid-State Technical College, and UW-Stevens Point will work collaboratively to recruit candidates for consideration by partner companies.

DWD intends to award Blackthorne Capital Management, LLC a \$81,000 grant to recruit, train, and place 10 data analysts and scientists for employment in a wide variety of data-related positions.

DWD intends to award Tricare a \$22,500 grant to create an engineering project lab for enhanced new employee orientation, classroom learning, and ongoing mentoring support. A total of 5 workers will be served through the grant to support expanded business services.

DWD intends to award Ictect, Inc. a \$24,333 grant to provide content architecture training to 10 trainees. Instruction will be offered through Ictect, Gnostyx Research, Inc., and Gateway Technical College.

Agriculture

DWD intends to award DOMTAR, A.W. LLC five grants totaling \$278,342 to train 264 workers. A description of each training project follows:

- \$136,339 grant to increase the skills of 102 mill workers through a blended learning environment that combines online, classroom, and production floor training.
- \$109,290 grant to train 72 maintenance workers in lean management areas such as identifying and eliminating waste, reducing operating and maintenance costs, planning and scheduling maintenance jobs and increasing uptime. The project will increase efficiencies and the core competencies needed for assembly and installation precision alignment in a the highly competitive paper industry.

- \$14,590 grant to train 50 machine operators on how to use Analytic Problem Solving and reduce scrap product in the mill. The project will help staff identify, diagnose, and solve product, process, and equipment problems.
- \$12,265 grant to train 39 incumbent workers on the proper use of a new defect detection system. The project will help staff transition from obsolete equipment to a state-of-the-art web-based system to help mill workers improve quality expectations.
- \$5,858 grant to train 1 human resources staff member in how to use Analytic Problem Solving. The training will provide the worker with certification and will create capacity to train 50 machine operators.

DWD intends to award the Workforce Development Board of South Central Wisconsin, in partnership with The Northwest Wisconsin Workforce Investment Board and the Wisconsin Agriculture Education Workforce Council, a \$13,337 grant to train 50 agriculture workers in two projects. One project will focus on unemployed workers receiving basic safety and food handling training for new positions with Andy's Deli Corporation. The second project will focus on agribusiness management and work with up to 16 operations that are members of the Bayfield Food Producers Cooperative.