

Communicating with the Office of Skills Development (OSD)

For general program inquiries, questions from prospective or current applicants, and during your grant evaluation and award process, use this email:

WisconsinFastForward@dwd.wisconsin.gov.

If your inquiry requires a phone call, provide your number and you will receive a call back.

For active grants **only** (grant contract in place), use this email: WFFGrants@dwd.wisconsin.gov or call your assigned [Grant Specialist](#).

When:	How:
Emailing OSD concerning an active WFF grant.	Include your Grant Correspondence ID (found on your contract) and include a specific description of your communication in the subject line. Example: <i>Re: FF134BS11010 Online System Help</i>
Contacting OSD Staff by phone concerning an active WFF grant.	Leave a message with your name, Correspondence ID, a call back number and a brief description of your situation.
Submitting Reimbursement Requests.	Submit your form via email to: WFFGrants@dwd.wisconsin.gov .
Proposing program or budget modifications; exploring the potential need for a revised contract.	Email WFFGrants@dwd.wisconsin.gov or your assigned Grant Specialist*.
Preparing reports, Reimbursement Requests, and general grant management questions, such as completing documentation and/or eligible expenses.	
Sharing news about grant training, such as graduations, success stories, pictures, or other information.	
Changes to Contact Information (Project Director, Fiscal Agent, Signatory).	
Experiencing difficulty accessing or entering data into the on-line system.	Email WFFGrants@dwd.wisconsin.gov or contact DWD IT support 608-266-7252.

*See [OSD Staff Contact Information](#)